

To Whom It May Concern,

My name is Charles Miller, Tournament Coordinator at Wildfire Golf Club and a PGA Member for the past eleven years. It is my sincere pleasure to recommend Jim Sutter, with whom I have had the privilege of working side-by-side in the Tournament Office for the past three years. Together, we successfully executed over 140 events each year, ranging from intimate corporate outings to large-scale, high-profile tournaments.

In all the time we worked together, Jim and I never had a single argument or quarrel. That level of consistency only occurs when someone approaches their role with professionalism, humility, and a team-first attitude. Jim brought all of those qualities—and more—to our operation.

When it came to tournaments, Jim was an over-achiever in the best possible sense. He approached every event with the belief that the details matter, and he held himself to a standard higher than anyone ever asked of him. Whether it was dialing in staffing, aligning sponsor signage with precision, or staging carts to perfection, Jim's attention to detail elevated the overall guest and client experience every single time.

One of Jim's greatest strengths is his ability to "put on the show." He has an innate talent for crafting an entertaining, welcoming, and memorable event atmosphere. He understands that the customer experience begins the moment participants arrive, and his dedication to creating that energy consistently set our events apart.

Beyond tournaments, Jim is also a dedicated student of the game and of how to teach it. Our Junior Golf Program, which grew to 36 kids per week, flourished in large part due to Jim's leadership, energy, and creativity. Together, we also conducted Marriott Family Golf Festivals, as well as numerous corporate and member clinics, all of which benefited from Jim's showmanship, communication skills, and natural ability to engage golfers of every age and ability level.

Jim brings enthusiasm and authenticity to every learning environment. His unique blend of professionalism, creativity, and genuine care for players makes him a pleasure to teach alongside. He will be a tremendous golf instructor wherever he goes, and any facility would be fortunate to have someone with his passion for player development.

Jim also played a vital role in modernizing our tournament procedures, spearheading the rollout of Golf Genius for all events, helping implement our 75-inch digital leaderboard, and transitioning our office workflow to fully digital, all of which improved efficiency, accuracy, and communication.

In short, Jim made our tournament and teaching operations better in every measurable way. He is dependable, forward-thinking, and deeply committed to delivering a professional product both on the course and on the lesson tee.

If you have any questions or would like to discuss Jim's strengths in more detail, I would be happy to speak with you.

Sincerely,
Charles Miller

P. Charles Miller, PGA Member

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